almoond
security alertness experience

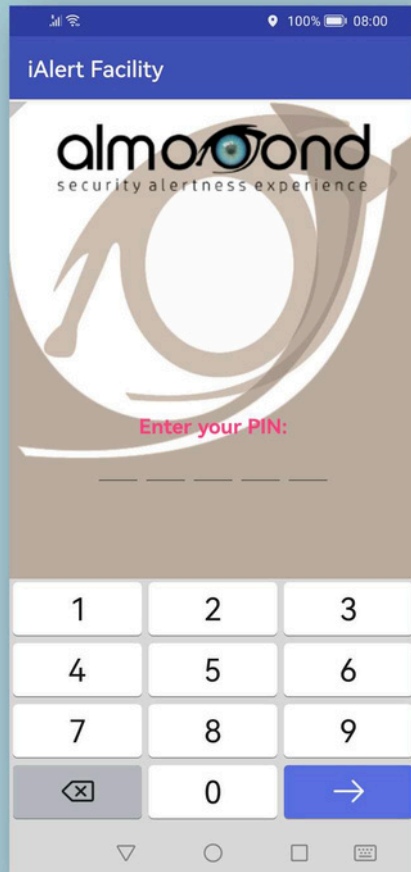# iAlert Facility

User's manual

Introduction

1

Using **iAlert Facility**, customers, supervisors and management can learn the location and status of employees at any time, can receive briefings in real time about whether an employee has passed a specific work point which was assigned to him or whether he has signalled for help for a problem that arose (in the event of a threat, fire or medical emergency, fall).

The iAlert Facility solution is intended to allow companies to device a precise work schedule and of course, check the performance and quality of work of their staff. The user-employee can easily install the app on his smart phone and work according to the patrol-work schedule assigned to him, or freely record the work done at the sites he visits.
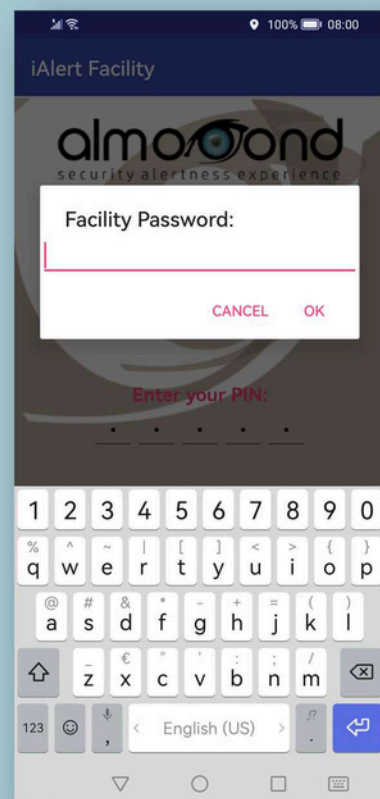
User identification - PIN and Password

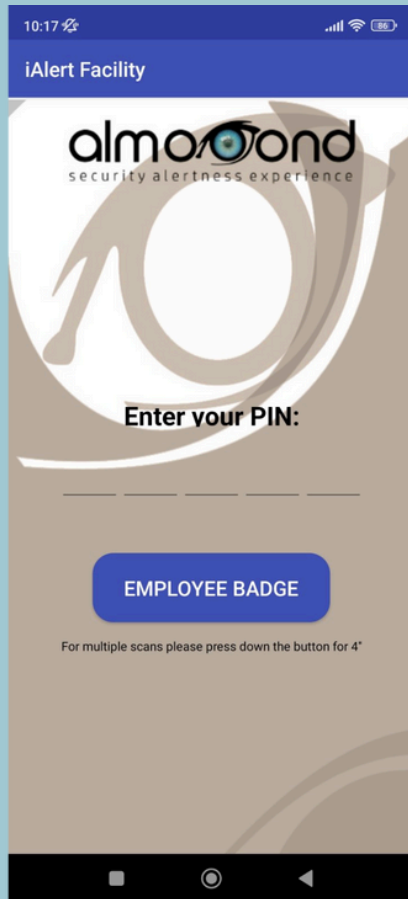For user identification, you will need to enter the PIN code

And then the password to successfully log in to the iAlert Facility and be navigated to the main screen.
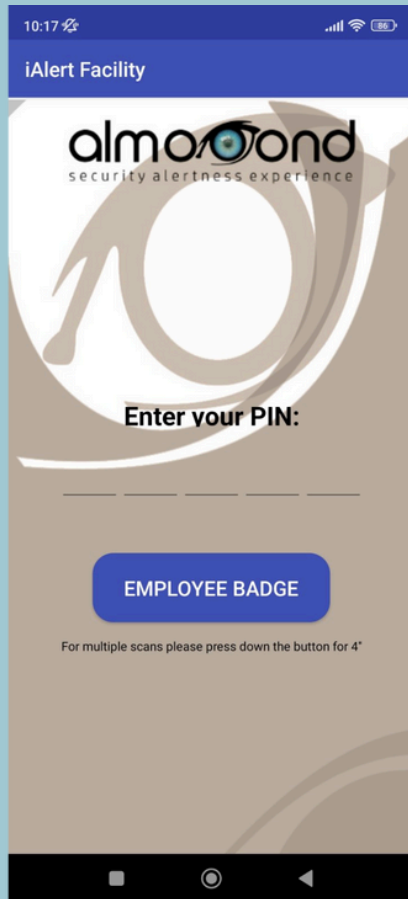
User identification - QR Code Badge

3

By clicking the "Employee Badge" button you can scan the QR code to check-in.

Simply place the QR badge in front of the camera and you will be navigated to the main screen

4

Alternatively, tap and hold the "Employee Badge" button for 4 seconds for multiple scans (Batch Scanning)

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Enter your PIN:

_____ _____ _____ _____ _____

EMPLOYEE BADGE

For multiple scans please press down the button for 4"

iAlert Facility

CANCEL BATCH SCANNING

If you need to stop the scanning process at any time, tap the white "Cancel Batch Scanning" button located at the top of the screen.

Main screen

5

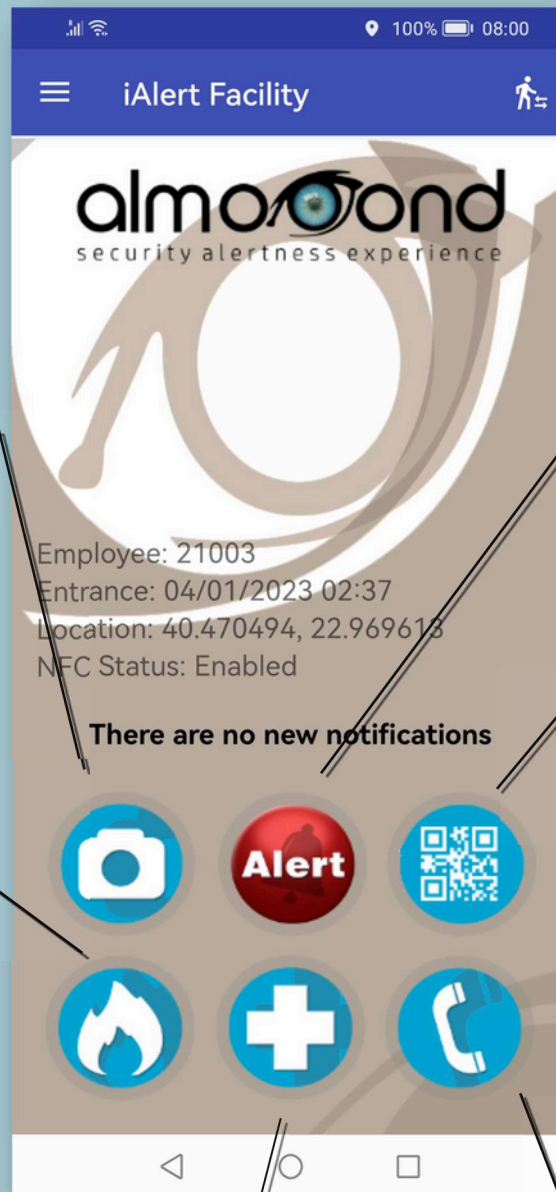Report an event by taking a photo

Panic button

Fire Alert

Tag, QR code or NFC Reader Key

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Employee: 21003
Entrance: 04/01/2023 02:37
Location: 40.470494, 22.969613
NFC Status: Enabled

There are no new notifications

Alert

Medical alert

Direct call to a set telephone number

iAlert Facility

Application settings

If you are the application administrator, go to the application's settings and enter the necessary data in order toensure the proper running of the application.
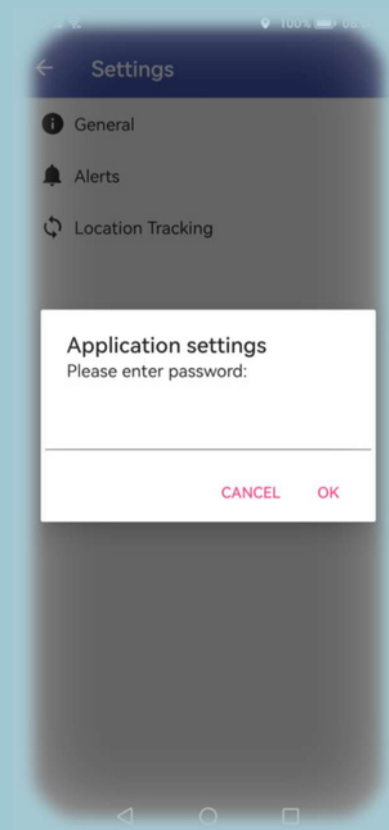
6
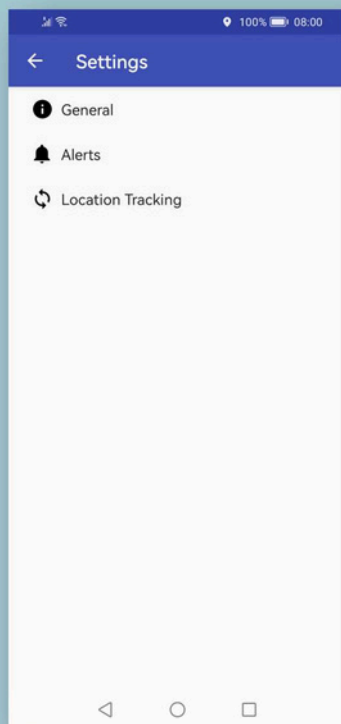
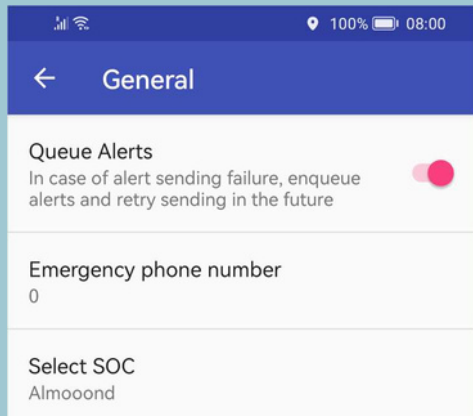Note: The Settings option is located at the top left of the screen

Whenever you go to the application's settings, you must enter the administrator password. This is necessary in order to ensure the safe running of the application.
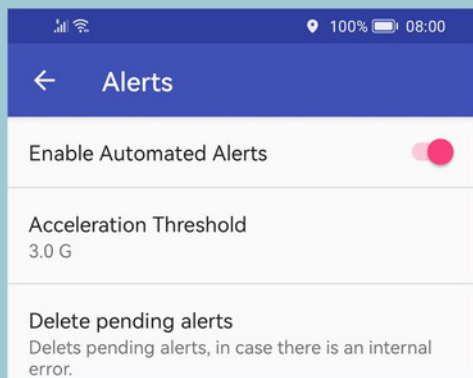
iAlert Facility

General

Queue Alerts
In case of alert sending failure, enqueue
alerts and retry sending in the future

Emergency phone number
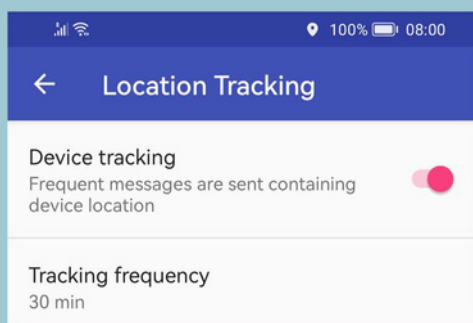0

Select SOC
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If selected, then the application, in case of connection failure, queues events and sends them as soon as it detects a signal.

This is where the designated call number you want the user to call through the application is declared.

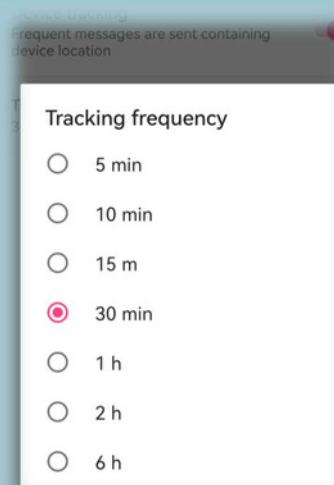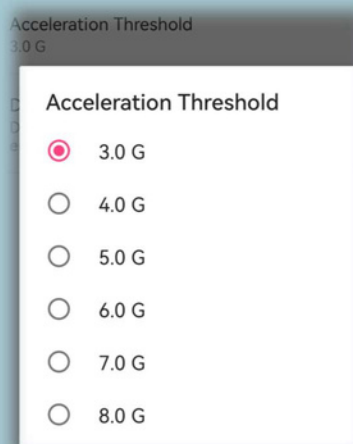Selection of SOC (Security Operations Center)

Alerts

Enable Automated Alerts

Acceleration Threshold
3.0 G

Delete pending alerts
Deletes pending alerts, in case there is an internal error.

If selected, then the app enables automatic "shock" device drop* notifications. If the user does not click on the "I'm ок" option within 30", then the application sends a "Man down" event to the SOC.

Location Tracking

Device tracking
Frequent messages are sent containing device location

Tracking frequency
30 min

If selected, the application activates the automatic dispatch of a "test" signal at intervals determined by you**.

Acceleration Threshold
3.0 G

Acceleration Threshold
- ◉ 3.0 G
- ○ 4.0 G
- ○ 5.0 G
- ○ 6.0 G
- ○ 7.0 G
- ○ 8.0 G

Frequent messages are sent containing device location

Tracking frequency
- ○ 5 min
- ○ 10 min
- ○ 15 m
- ◉ 30 min
- ○ 1 h
- ○ 2 h
- ○ 6 h

*G-force sensor option for automatic alerts in the event that the phone is dropped

**Selection of minutes for the automatic dispatch of the "test" signal

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Dispatching alerts

Following the successful dispatch of a message for each of the incidents reported by you, the Security Operations Center (SOC) confirms the successful reception with a message and the application asks you to select "ok" to clear the message and continue. Otherwise, the application informs you that the signal could not be delivered to the SOC and that this will happen as soon as your connection to the data network is possible.
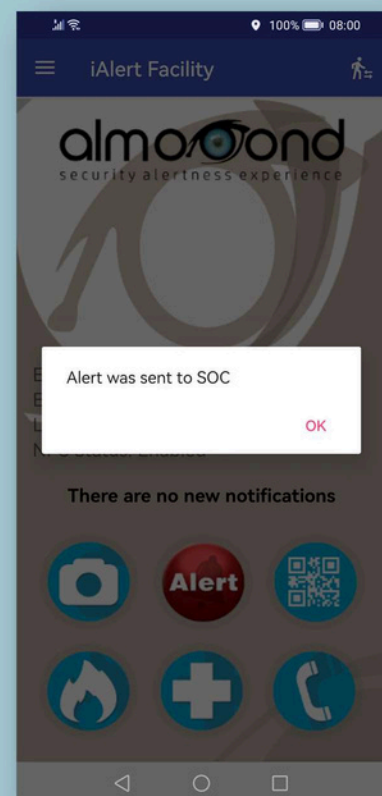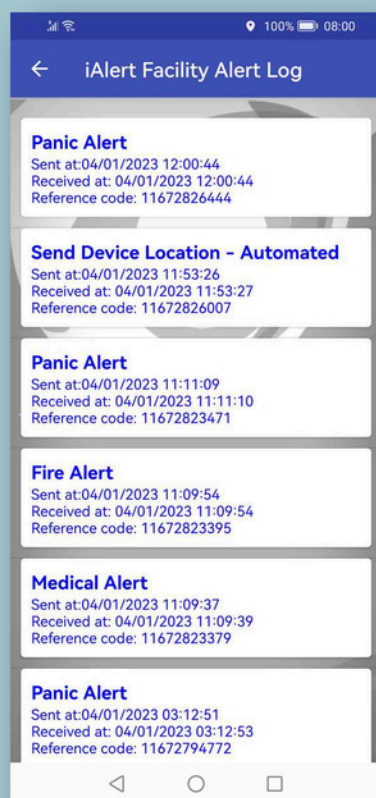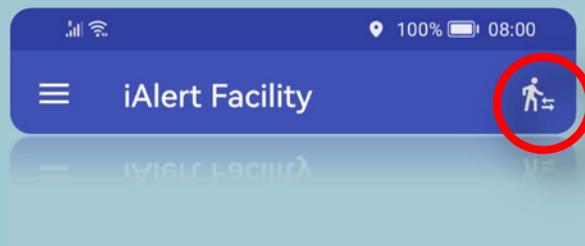

All events sent by the user are stored in the Notification History in chronological order. Events that have been successfully sent to the SOC are displayed in blue font, while those that are pending are displayed in red font.

Exit

Lastly, in order to log out or to change user (employee), as a shift change, go to the button below on your device and select "OK"

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Note: After the user exits the application, all their events are deleted from the Notification History. Full event history reporting for each user is now available in the Realview CRM 4 SECURITY central system.

Thank you!